

Wannon Water is a regional urban water corporation which provides secure, safe, reliable and innovative integrated water services to communities of South West Victoria.

Wannon Water is committed to managing its drinking water supply systems effectively to provide customers with safe, high-quality water that complies with Schedule 2 of the *Safe Drinking Water Regulations 2005* and health based parameters of the *Australian Drinking Water Guidelines*.

Wannon Water will achieve this by maintaining and continually improving its Drinking Water Quality Management System, based on risk management principles, in accordance with the *Safe Drinking Water Act 2003 and Safe Drinking Water Regulations 2005*, and in partnership with stakeholders and relevant agencies.

Wannon Water will:

- Manage water quality at all points from “catchment to customer tap”.
- Integrate the needs and expectations of our customers, stakeholders, regulators and employees into our planning.
- Monitor the quality of drinking water and establish effective reporting mechanisms to provide relevant and timely information, and promote confidence in the water supply and its management to the community.
- Establish and continually review contingency and incident response plans.
- Commit to continually improve the capability of our staff by encouraging and supporting participation in training and professional development.
- Actively participate in research and development to ensure continued improvement in our operation and management of drinking water systems.
- Continually improve our practices by assessing performance against cost effectiveness, risk mitigation, corporate commitment and stakeholder expectations.
- Provide the community and stakeholders with relevant and timely information.

All managers and employees involved in the supply of drinking water are responsible for understanding, implementing, maintaining and continuously improving the Drinking Water Quality Management System.

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