

Water, Sewerage and Trade Waste Pricing 2024/25



Under Section 260 of the Water Act 1989, Wannon Water gives notice that the following water, sewerage and trade waste prices apply from 1 July 2024 to 30 June 2025.

WATER PRICING

Group A

Allansford, Balmoral, Camperdown, Caramut, Cavendish, Cobden, Dunkeld, Glenthompson, Hamilton, Heywood, Koroit, Lismore/Derrinallum, Mortlake, Noorat/Glenormiston, Peshurst, Port Fairy, Portland, Purnim, Simpson, Tarrington, Terang, Warrnambool

Group B

Casterton, Coleraine, Dartmoor, Macarthur, Merino, Peterborough, Port Campbell, Sandford, Timboon

Water service charges and fire service charges (annual)

Connection	Group A	Group B	Fire service
20mm	\$189.64	\$342.69	\$61.76
25mm	\$282.67	\$510.63	\$91.99
32mm	\$760.72	\$1,373.09	\$247.23
40mm	\$1,331.96	\$2,403.78	\$432.81
50mm	\$2,093.32	\$3,777.51	\$680.10
80mm	\$3,045.29	\$5,495.03	\$989.34
100mm	\$4,403.61	\$7,945.75	\$1,430.50
150mm	\$6,151.45	\$11,099.29	\$4,286.62
>150mm	\$8,126.00	\$15,484.92	\$5,666.84

Other water service charges (annual)

	Group A & B
Unconnected	\$189.64
Unmetered	\$1,664.98
Standpipe	\$962.39

Water usage charges – Residential customers (\$/kL)

	Group A	Group B
Block 1 (0-438 litres/days)	\$1.6860	\$1.0933
Block 2 (439-822 litres/day)	\$2.5823	\$1.9913
Block 3 (822+ litres/day)	\$3.8739	\$2.9871

Water usage charges – Non-residential and rural customers (\$/kL)

	Group A	Group B
Drinking water	\$2.5823	\$1.9914
Non-drinking water	\$1.6860	\$1.0933
Rural water usage surcharge*	\$2.0000	\$2.0000

*The rural water usage surcharge applies for water volume used above the maximum annual usage limit set for a rural customer and is in addition to the water usage charge.

Water pricing – Darlington

Water service charge (annual)	\$189.64
Water usage charge (\$/kL)	\$0.7187

SEWERAGE PRICING

Allansford, Camperdown, Casterton, Cobden, Coleraine, Dunkeld, Hamilton, Heywood, Koroit, Mortlake, Peterborough, Port Campbell, Port Fairy, Portland, Simpson, Terang, Timboon, Warrnambool

Sewerage service charges (annual)

Connected	\$817.74
Unconnected	\$245.27

TRADE WASTE PRICING

Group 1 Allansford, Koroit, Warrnambool

Group 2 Hamilton

Group 3 Portland

Group 4 Port Fairy

Group 5 Camperdown, Casterton, Cobden, Coleraine, Dunkeld, Heywood, Mortlake, Peterborough, Port Campbell, Simpson, Terang, Timboon

Minor trade waste volume charges and sewage volume charges (\$/kL)*

Group 1	Group 2	Group 3	Group 4	Group 5
\$1.7013	\$1.7009	\$1.8210	\$2.0485	\$1.9999

*Volumes greater than 1.42 kL/day discharged to the sewerage system.

Major trade waste volume and load charges – Warrnambool

Volume (\$/kL)	\$0.8072
B.O.D. (\$/kg)	\$1.8549
Suspended solids (\$/kg)	\$0.3367
Ammonia (\$/kg)	\$1.9431

BILLING INFORMATION

- Issue of bills.** Bills are sent quarterly or more frequently for some non-residential customers.
- Due date for payment.** Customers have 28 days from the date of issue to pay bills. Subject to our Customer Charter, interest will be charged at 6.20% p.a. for late payments.
- Paying your bill.** We offer confidential, non-judgemental support. If you're worried about or need help paying your bill, call us to find out how we can help.
- Payment methods.** See your bill for details.
- Concessions.** Eligible concession card holders get a 50% deduction on water and sewerage charges, up to \$363 off each year. Contact us if you hold a concession card but a concession is not shown on your bill.
- Government rebate.** Not-for-profit organisations can apply for an annual rebate of up to \$260 off service charges.

We're here for you.

For more information contact us: info@wannonwater.com.au | 1300 926 666

wannonwater.com.au